

Abstract

An investigative study on the housekeeping contract system of IISER Mohali reveals that the housekeeping service provider in IISER Mohali is evidently violating labor laws and is not following all the terms and conditions given in the contract agreement. The authority, as it has sensed the discrepancies in the functioning of the system, is trying to bring about practical changes in the upcoming contract which will begin by December 2018.

Quality of life measurement of female housekeeping staff of IISERM using WHOQOL- Bref shows that the people of this community are relatively more satisfied in their physical health and social relationships. In the domains of psychological health and the environment, their position is comparatively lower. Variations in percentage domain scores obtained by different subgroups suggest that socio-demographic characteristics such as nativity, religion, caste, economic status, age, and education have influence on the quality of life of people.